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कर्मचारी भविष्य निधि संगठन

Employees' Provident Fund Organisation

श्रम एव रोजगार मंत्रालय भारत सरकार

Ministry of Labour & Employment, Govt. Of India

मुख्यकार्यलय/Head Office

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Website : epfindia.gov.in

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To

All Additional Central P.F. Commissioners (Zones),
All Regional P.F. Commissioners (Officer-in-charge),
Regional Office/Sub-Regional Offices.

Sub: Launch of Mobile application, SMS based UAN activation & Missed Call Services– Reg.

Three services were launched by Sh. Bandaru Dattatreya, Hon'ble Minister of State for Labour & Employment (Independent Charge) on 15th September 2015 at Hyderabad. Three services that were launched are:-

- (i) Mobile Application
- (ii) SMS based UAN Activation
- (iii) Missed Call service

(i) Mobile Application: By downloading the new mobile application from the EPFO website, www.epfindia.gov.in the members would be able to activate their UAN accounts from the comfort of their mobile phones and can also access their accounts for viewing their monthly credits through the passbook as well view their details available with EPFO. Similarly the EPF pensioners have been given the facility to access their pension disbursement details through this mobile app. Likewise the employer can also view their remittance details.

(ii) SMS based UAN Activation: It enables members to activate their accounts by sending an SMS to 7738299899 thus further making the activation process easy. Once activated, the member becomes eligible to all services envisaged in UAN programme such as credit alerts, passbook etc. This new service is especially helpful to such members who may not have easy access to computers or smart phones.

(iii) Missed Call service: EPFO has already in place a Short Code SMS service which has enabled the members in knowing their details along with contribution and PF Balance through an SMS at 7738299899. As an extension to this service, the Missed Call service is intended to further ease the process since only a missed call at 01122901406, at no cost to the member, would provide him all the envisaged details. As this facility is available only to the UAN activated members, such facility will speed up the UAN activation process by the members.

2. It is therefore requested to publicise these service among the stakeholders of EPFO so that more and more members can avail the benefits of these services.

Yours faithfully,



(Jagmohan)
Additional Central P.F Commissioner (IS)

Copy to:

1. P.S. to CPFC
2. RPFC-II (Publicity): With a request to publicised these services through electronic and print media.
3. RPFC- II (NDC): For webupload please.